



White City Water Improvement District

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GENERAL MANAGER'S REPORT

SEPTEMBER 2023

ARE YOU PREPARED FOR AN EMERGENCY OR DISASTER?

September is recognized as National Preparedness Month. It is a time for everyone, government entities, corporations, and individuals to take stock of their situations and determine how prepared they are to respond to an emergency, whether natural – such as earthquake, flood, wildfire or man-made – such as a terrorist attack. One cannot listen nor read the news without some mention of a disaster somewhere. While state and federal government can strive to assist residents - after the fact, to recover from a disaster, primary responsibility lies with the individual and local community to deal with the consequences. Are you prepared? Take time this month to ask yourself that question and do something about the answer.

White City Water Improvement District (“WCWID”) is aware of the risks we face as a water system that utilizes deep well water. For example, our engineers and staff review our critical infrastructure for structural strength and flexibility in the event of an earthquake, and have designed and built “redundancy,” within the system so if some wells fail, other wells will hopefully still be functional. The same is true regarding water storage. This is one of the reasons WCWID is commencing construction of a new 2 Million Gallon Water Tank next to the system's current 3 Million Gallon Tank near Granite Flats Park. WCWID is also starting installation of a new water trunk line to connect the upper water tanks to the water system. Finally, emergency interconnections have and will be put into place so neighboring water systems can provide emergency water supplies to WCWID if needed. (WCWID, through the connections can also assist its neighbors, if needed.)

Regardless of WCWID’s emergency preparedness, in the case of an earthquake or other disasters, there may be significant impacts on the water system. Our ability to provide water to the community at the levels and pressure you have all come to expect will be determined on the severity of an event. If there is a major interruption of power, WCWID will not be able to pump its larger wells. We will have to instead rely upon a mobile generator, to run a smaller well to provide drinking water. In such a case, you may find that the only water available to you for the first 3 to 5 days following an emergency is what you have stored yourself and what WCWID can provide through use of its generators and mobile water storage tank that can be taken to a central distribution point. Even then you may be instructed to boil or filter the water provided as we anticipate the water quality labs WCWID uses for testing water for contamination may be out of service or overwhelmed. **It is for this reason, WCWID encourages all of its customers to have a minimum of three (3) days of drinking water stored and available to them in their homes. Indeed, water storage of fourteen (14) days would be better.**

Did you know your body is 60 to 70 percent water. It’s necessary for all bodily functions. You can only last three to four days without it. If you are thirsty, you are already dehydrated. Water is vital to survival, so it’s important to store a MINIMUM of 1 gallon of water per person per day in preparation for an emergency. That’s a ½ gallon for drinking and a ½ gallon for food preparation and sanitation. You will need more at high altitudes or in dry climates. People who are older or sick, children, nursing mothers, and those who are physically exerting themselves will also need more.

For further information on water storage and emergency response, you may go online and call up information from the American Red Cross, FEMA, or any of the emergency response stores and businesses such as Emergency Essentials, <https://www.beprepared.com/>, The Ready Store, <https://www.thereadystore.com/> and others. Government websites can also provide helpful information, <https://www.ready.gov/water>.

CodeRED REMINDER

THIS IS A REMINDER, that WCWID has chosen to use the CodeRed Emergency Notification system by

OnSolve to provide critical notifications to our residents and customers of emergencies, construction projects, water outages, and other important matters. **The CodeRed system will only work to its maximum potential if all of our customers sign up for the service.** To do so, go to WCWID's website, <https://wcid.org/> and click on the CodeRED logo. You will then be directed to the enrollment website where you can add contact information for the methods you choose (address, home phone, cell phone, e-mail, etc.). You may also choose to receive General Notifications (non-emergency) or Severe Weather Warnings through the CodeRED enrollment. **AGAIN, Enrollment for Emergency Notifications is critical to ensure WCWID is able to notify you in an emergency situation.** Additionally, CodeRED offers a free app (CodeRED Mobile Alert) for your mobile device. The app can alert users of various emergency events happening in proximity to the location of your mobile device.

Regardless of whether or not you sign up for CodeRED, all customers of WCWID have an obligation to keep your contact information updated with WCWID. In that regard, we have found that many of our customers no longer have telephone landlines and rely exclusively on cell phones. In such cases, under WCWID's rules of service, you need to let staff know your new telephone numbers so we can contact you when needed, such as if there is a water break etc. Thank you for your cooperation.

CHANGE IN WCWID PERSONNEL

This past month saw a change in personnel at WCWID's office. Our finance clerk, Allan Perry, resigned in order to pursue other opportunities and additional education. He was a great asset to WCWID and we are sorry to lose him as an employee. We want to thank him for his service and wish him the very best in his future endeavors.

WCWID has hired as its new finance clerk, Phillip Cardenaz, who has lived in the White City community for the last 11 years and has been involved in the community, including service in the Community Council, the White City Metro Township Council and on the Board for the Unified Police District. He has work experience in the IT field and a degree in Information Technology - Networking through the University of Phoenix and enjoys customer service. He and his wife come from California but have spent the last 15 years in Utah. They have two children, both of whom are students at Jordan High School. WCWID is looking forward to working with Phillip as he serves the water system and our customers.

WCWID'S DOES NOT ADD CHLORINE OR OTHER CHEMICALS TO ITS WATER.

⁶ Periodically, WCWID customers inquire whether they should buy and install filters for use in their homes in order to eliminate choline, fluoride or other chemicals that might be present in their drinking water. Our response is to let them know that because WCWID obtains all its water from deep wells, there is no need to "treat" the water with choline to eliminate bacterium or other contaminants. Indeed, given the pure aquifer from which the water is pumped, it can be delivered directly to WCWID's customers in its pristine state.

WCWID's water operators, who are each certified by the Utah Division of Drinking Water, take water samples monthly to have it tested by State approved labs to ensure the overall quality of the water and to make sure no bacteria or other contaminants have entered into the water as a result of inadvertent "backflow" or other means. Based on that sampling, WCWID annually publishes a "Water Quality Report" (located on WCWID's website) which sets forth the trace minerals present in the water, many of which contribute to the good taste of the water and are good for the body. Finally, WCWID does not add fluoride to its drinking water.

Based on the foregoing there is no need to purchase and install water filtering systems in homes and businesses. At the same time, if a customer wants to use filters, be aware that WCWID cannot be responsible for the quality and safety of the water after going through such a system. WCWID's responsibility ends at the meter where water is delivered from the main. Thereafter, pipes and filters, if any, are the customer's responsibility.

REMINDER - WATER BASE RATE INCREASE EFFECTIVE SEPTEMBER 1, 2023

As discussed in last month's newsletter, WCWID has approved a base rate increase to \$60.00 per month from \$53.00 per month. This base rate is in lieu of property tax and provides the base to meet WCWID expenses and bond payments for construction of the new 2-million-gallon water storage tank and new main trunk line connecting the upper water storage tanks to the water system. You will see the increase reflected in your water bill in October 2023.