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GENERAL MANAGER'S REPORT
December 2022

TIME FLYS AND YEARS KEEP FLOWING BY

December 2022 is here, and another year is drawing to a close. White City Water Improvement District ("WCWID") continues to move forward to improve and upgrade the water system to better serve the community and our residents. Regardless of where you live - Sandy City, White City Metro Township or unincorporated Salt Lake County, if you are on WCWID's water system you are receiving pristine deep well water that is the envy of surrounding systems.

Our elected Board of Trustees and Staff want to thank each and every one of you for your support in ensuring the continuing viability and strength of the system. While WCWID needed to increase water rates this year-for the first time in 15 years; the vast majority of customer comments we have received are supportive of the system. Customers also continue to support the Board's decision to not use property taxes as a source of revenue. Such taxes are used by other water systems to artificially lower base water rates charged for service.

The past year saw WCWID continuing to improve the water system and taking other steps to ensure its future viability and strength. A water main was replaced in Sego Lili drive and other mains are scheduled for replacement and upgrades depending upon age and type of pipe (e.g. ductile iron vs wrap steel). This pipeline replacement program ultimately saves money due to leaks and repairs that come with the passage of time. In addition, WCWID is slowly but steadily upgrading and replacing, where necessary, water meters that measure the amount of water used by residents. The goal is eventually upgrade the entirety of the meters so that customers can get "real time" readings of water use via the internet. With the state mandated adoption of "tiered" water rates that increase with increased water usage, WCWID wants its customers to be more conscious of how much water they use from day to day.

Again, thank you for all that you do on behalf of your water system - White City Water Improvement District.

CodeRED REMINDER

THIS IS A REMINDER, that WCWID has chosen to use the CodeRed Emergency Notification system by OnSolve to provide critical notifications to our residents and customers of construction projects, water outages, and emergencies that might arise from earthquakes or other circumstances. The system will only work to its maximum potential if all our customers sign up for the service.

The link to enroll for CodeRED Notifications is available on the
WCWID website home page (https://wcwid.org).

By clicking on the **CodeRED** logo you will be taken to the enrollment website where you can add contact information for the methods you choose (address, home phone, cell phone, e-mail, etc.). You may also choose to receive General Notifications (non-emergency) or Severe Weather Warnings through the **CodeRED** enrollment. AGAIN, Enrollment for Emergency Notifications is critical to ensure WCWID is able to notify you in an emergency situation.

Additionally, **CodeRED** offers a free app (**CodeRED Mobile Alert**) for your mobile device. The app can alert users of various emergency events happening in proximity to the location of your mobile device.

We Need your Help!!!!

In response to the EPA's updated Lead and Copper Rule Revisions, in an effort to limit lead exposure through drinking water, WCWID is required to identify service line types for every connection within the District. This includes both the Districts side of the service as well as the property owner's service. Typically service lines will be one of four types of material: **Copper, Galvanized Steel, Plastic** or **Lead**.

WCWID has spent many hours over the past several months identifying our service line materials. Over the next year we will be needing property owners' assistance in identifying their service types as well to meet the EPA's deadline. This will require residents to look at where the service line enters the home and certify the type of pipe. Please complete the form below and return with payment or drop by our office. Another option is to follow QR code below that directs to fillable form on our website to submit online at your earliest convenience.

SAMPLE FORM TO FILL OUT:

Date:

Name:

Address:

Service Type (check one):

Copper:_____Galvanized Steel:_____Poly:_____Lead:_____Unknown:_____.

I _____ am the property owner and certify that the above-listed service line material has been visually inspected and is represented accurately to the best of my knowledge.

X_____